



# SECURE

Engineering L.L.C

## SECURE NEWSLETTER

SECURE ENGINEERING L.L.C. - May - 2011

issue 1

We are delighted to announce that we have launched our first newsletter May 2011. We continue this exercise every two months to update and communicate all Secure's news.





# Quality In SECURE

Secure is on the verge to practice & implement quality system in accordance with the requirements of international standard ISO 9001:2008, ISO 14001 : 2004 & OHSAS 18001 : 2007. This gives Secure the means to monitor activities, with the intention of continuously reviewing quality objectives, improving effectiveness of quality system for its continual suitability and our service to the customers including meeting statutory & regulatory and legal requirements.

In accordance, the Strategy & Performance Improvement Department has established a Quality Environment Health & Safety (QEHS) Internal Audit Team that will be responsible to conduct the Quality Audit in all departments. The QESH team will help in producing the quality audit report which is important to evaluate the process and to improve the performance. The QESH Team exists of 19 active members from several departments.

On March 29 2011 the QESH

Team had conducted an Internal Quality Audit Training in Holiday inn hotel. The CEO had surprised the team with his visit that was of a great support and motivation to the team. The importance of Quality in Secure is priority number one.



# HSE



Health, Safety and Environment is most important for our stakeholders. Secure believes that a good environment in the work-floor improves and motivates staff which leads to a better performance. The HSE objectives are communicated through the HR Department and are incorporated in the induction for our newcomers. Our aim is to work in a safe place through a Healthy way, in a Safe manner and in a pollution free Environment.

# Operations in SECURE

## Project Management

Making up the solid core of the company, the Secure PM Department is focused on the delivery of complex project ranging from emergency checkpoints to high security prisons for the Abu Dhabi Police Department.

Currently, the PM team is involved in prestigious projects like the Abu Dhabi Police Training Village, which consists of multiple multi-use and specialized training build-

ings covering an area of 2 sq. kilometers. We focus on the client's needs and provide project management expertise from inception to realization to our esteemed customers working closely with multiple stakeholders to ensure project success."



## CONSTRUCTION

The Construction Department plays a vital role as it ensures to build high valued projects. Currently, the construction team bid Penal Buildings Project at Al Wathba, Abu Dhabi with a value of AED 1.3 billion and it bid on the Service Point Building Project at Khalifa A City with a value of AED 151million. The awards of these projects are not yet defined but are under process.

Further, Minor Value Projects (M.V.P) are currently under construction with a value of AED 144,9 million. Last, the department is under process to negotiate business opportunities with certain construction companies as business partners.



## CARICATURE





### Architects

The Architects Department is a multidisciplinary Architectural & Engineering Consulting Department that offers clients oriented approach towards quality project delivery system. In house expertise & the continuous recruitment of bright & innovative young professionals enable us to meet the challenges. Currently the Architect Team designed the Police College project with a value of AED 750 million.

### Facility Management

The Facility Management has been working on valuable projects. Most of the projects belong to our supreme client Abu Dhabi Police. We have a call center that takes care of the maintenance inquiries. This call center operates 24/7.



## Secure Football Team

With a lot of support from Eng. Saif Al Kaabi and the top management, Secure-football team has been created to participate among all small UAE football competitions to raise the company's name.

The team participated with wonderful performance in the first official tournament in Dubai (Football 7, and Secure got second place with silver medals) in 2011.

The team is participating in the new tournament (Zayed Sports City Cup) in Abu Dhabi, where it won matches on the first round which qualified the team to go to the quarter-finals which shall commence in 04/05/2011.

We would like to express our genuine support to our Secure Football Team. The Quality Team will attend the football match to support our team on 4th May 2011. You are most welcome to join us!



# Customer Relationship Management

We are delighted to announce that Secure has initiated to establish Customer Relationship Management (CRM) division. Secure will ensure through CRM to reach internal and external customer satisfaction. The CRM will interact with all the departments in order to enhance the synergy between departments and improve the customer relationship. Our Stakeholders can contact the CRM Department on 800 Secure or at [crm@secure.ae](mailto:crm@secure.ae)



## Strategy & Performance Improvement (SPI)

Since the Quality and HSE operational and system procedures has been signed by the department heads, now the SPI department can start to implement, audit, evaluate and improve the processes to have a clear supply chain channel. During this process we are in a better position to examine the SWOT analysis of each department. We are under process to set out the Key Performance In-

dicators for each department in order to be able to start measuring the operations which will be developed in a Balance Score Card System.

On 20 march 2011, there have been held a Strategic Workshop in Shangrla hotel. All the department heads has been brought together to brainstorm on the strategic goals set for Secure.



## Interview



### Abbasi Babar

- What do you do?  
*I am the Corporate Quality Manager in Secure. I work for the Strategy Performance Improvement Department.*
- When did you join Secure?  
*I recently joined Secure.*
- How you find Secure?  
*Reliable.*

• What can you say about the cooperation of your colleagues from different departments?  
*It is good, I am happy.*

• How do you see the future of Secure?  
*Bright.*

• Any advices to your colleagues?  
*To what heights can we not rise !*



## Announcement

• The EPA has established a small committee that will strengthen the relationship with our Strategic Education Partners in the UK. Special programmes has been developed like exchange programs to introduce the Education Systems in both countries. The committee shall bring a visit to the UK, to market Secure as a professional semi-government entity. The event commences from 1st until 7th May 2011. Further news will follow.

• EPA has organized Sand Ball Beaches for the Sport Club of Abu Dhabi Police under Secure's patronages. This event will be from 1st May until 4th May 2011 on the Corniche Abu Dhabi.

## Most wanted



The most wanted person in Secure is **Hamad Al Asri** . Eng. Hamad is the Chief Operations Officer, he has several departments under his supervision. He is an early bird who never stops smiling. Behind the success of the operations, we found Eng. Hamad's inspiration the most motivating towards the best. Eng. Hamad you are an inspiring role-model for all us!!



القيادة العامة لشرطة أبوظبي  
Abu Dhabi Police GHQ.

الإدارة العامة للمالية والخدمات  
إدارة النوادي والأنشطة الرياضية

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لشرطة أبوظبي  
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برعاية

